



BARTON PRIVATE
HOSPITAL
ON SYDNEY AVENUE

BPH NEWSLETTER FEBRUARY 2019

10 YEAR ANNIVERSARY

Barton Private Hospital celebrated its 10 year anniversary at the National Museum with a night of speeches, music, dancing, good food and awards.

The night was a huge success with many doctors and staff and special guests in attendance.



TOTAL CASES 2018 - 3620 patients

TOTAL BARTON WARD	183 (5% of patients)	
RETURN TO THEATRE	0	%
TRANSFER TO ANOTHER FACILITY	7	%
REPORTED INFECTION	4	%

Figures from 1 January 2018-31 December 2018

MESSAGE FROM JESSY MCGOWAN CEO

A special thank you to our doctors, patients and staff for their support in 2018. Another amazing year has come to an end with our dedicated team of professionals who provide the best patient care of any hospital in Canberra.

We recently received a satisfaction survey from one patient who wrote: "Wonderful care, Very Impressed, I think all the staff must've been handpicked because everyone is so wonderful!!!" HOW GOOD IS THAT!!!!

Firstly I want to congratulate everyone for a job well done in helping me get the hospital successfully accredited by two accrediting bodies - ISO9001-Global Mark and The National Safety and Quality Health Services NSQHS. I am so proud of each and every one of you and I thank you for your support and hard work. I hope that each one of you knows how important you are for the continued success of BPH.

Five years ago BPH took on the task of starting eye surgery in the ACT. This turned out to be more challenging than expected. With perseverance, commitment and loyalty our eye nurses especially Elizabeth reviewed and streamlined all of our processes while working with our surgeons to ensure that we provide the most specialised and up-to-date care for our eye patients. I can now say with pride that we lead the way for eye surgery in Canberra performing Vitrectomies and other eye operations for adults and children. A special thank you goes to the eye team Elizabeth, Adriana and Felix who made this happen.

BPH expanded its services to offer the Community a new procedure called "Intravesical Bladder treatment". Nurse educator Corina was hired for 9 months to work with urologists to write policies and train the nursing staff to be able to perform safely all the required care to our patients who had this procedure.

In October 2018 Barton Private Hospital celebrated in style its 10 years anniversary at the National museum where more than 80 staff and doctors attended a fun night that will always be remembered.

Bring on 2019, I am looking forward to keep excelling ourselves and delivering the best care possible to the Canberra community and its surrounds.

NEW STAFF AND DOCTORS

Wardspersons: Aaron and Dave.

Receptionists: Coby, Phoebe

Doctors: Dr Alkhoury, Dr Gawarikar, Dr Maindiratta, Dr Thakur

AWARDS

Adriana: the CEO award for her hard work, loyalty and professionalism.

Marcello: the professionalism award for his professionalism, friendliness and treating everyone respectfully

Ryan: the willing worker award for not being afraid to take on new challenges and tasks

Jessi: the most improved award for her contribution and success to the administration team



Ron the wardsman with Dr Speldewinde.

MARRIAGES AND BIRTHS

RN Elly, had a baby boy called Billy.

Ron has had a baby girl called Raine

Coby from reception is about to have her 2nd baby boy

Michael our Finance Manager just got married to lovely Linda

WHAT IS A CONSUMER COMMITTEE AND WHAT DO THEY DO??

Who are they: Past and present patients with an interest in providing input in the overall running of our hospital

What do they do: They come to meetings twice a year, to discuss new patient information pamphlets, to talk about new ideas for the hospital including renovations and new policies and anything involved in the running of a hospital.

They provide extremely invaluable input to our decision making process. If you feel like becoming a part of our committee please email our Administration Manager on adminmanager@bartonprivate.com.au

CHANGES TO THE OR MANAGEMENT TEAM

It was with great regret that Louise decided to step down from her role as OR Manager and back to working as a theatre nurse. In her place Di has stepped up to become the Acting OR Manager, with Nadia acting in the OR Coordinator position. While it is a big loss for BPH, it is also an exciting time, to have new ideas and contributions in our management team

BPH welcomes surgeons from all specialties to operate at BPH. We are committed to promoting any new surgeons to the ACT and its surrounds. Please contact Jessy the CEO on jessy.mcgowan@bartonprivate.com.au

COMPLIMENTS

- ✚ I would like to express my appreciation at the level of professionalism displayed by your staff during my surgery..... The nurses were friendly, courteous and professional.
- ✚ It would be remiss of me not to write and express my appreciation of your professional and friendly staff. You should be most pleased with the personal contribution of your staff to patients prior and post-surgery.
- ✚ Your service is excellent. The nursing staff are fantastic and couldn't do enough for me. Not only are they professional but also extremely kind.